



ACCESS STATEMENT

Please find outlined below information we hope will ensure you enjoy your stay with us at the New Madeira, regardless of whether your life is affected in some way by a medical condition, disability, impairment or specific learning disability.

Prior to your arrival

- You can contact us by telephone, email fax or post as follows:

NEW MADEIRA
19-23 MARINE PARADE, BRIGHTON BN2 1TL

TEL: 01273 698331
or FREEPHONE 0800 970 7634

FAX: 01273 606193

EMAIL: info@newmadeirahotel.com

- Brighton train station is located 2km away and visitors can either take the number 27 bus (which drops them about 100m from the front door) or a taxi from the train station to the New Madeira.
- The hotel would be happy to arrange collection for guests from the train station by either pre-booked taxi or chauffeur driven vehicle.
- Directions to the Hotel can be found on our website.

On arrival at the hotel

- The New Madeira has 8 car parking spaces located at the front of the building. These are chargeable on a first come, first served basis. Alternative parking is available opposite and to the side of the New Madeira with a pay and display system operating between 09:00 - 18:00 hrs. There is also a NCP car park located a short distance away from the Hotel. The nearest disabled parking spaces to our building are opposite the hotel in the pay and display bays. Blue badge holders can park here for an unlimited time.
- Entrance to the New Madeira is directly from the street. From the pavement there is a short tarmac walk (length of one car parking space) followed by 7 marble-style steps leading up to the Front Door. There are handrails either side of the steps. The route to the entrance is well lit, and



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there is an inner glass double door giving access to Reception. A ramp is available for wheelchair users (Please advise us if required.)

- We are happy to offer assistance with luggage as required and can collect it from your car and deliver to your room if required.

Reception Area

- Floor is carpeted with the exception of the immediate areas in front of both the Reception desk and ground floor guest lift which are of a laminate floor style.
- Low level Reception check in area available if required.
- Reception is all on one level.

Public Areas

- Our corridors are well lit and carpeted.
- The Lounge Bar and Breakfast area have carpeted floors with the exception of the immediate area in front of the bar which is of a laminate floor style.
- The Lounge Bar/Breakfast area are both on one level and accessible from the front entrance of the hotel.

Evacuation Procedures

- The fire alarm system is bells and does not have flashing lights. Assistance is given if evacuation is necessary.
- Please inform the staff on check-in how you wish to be alerted in the unlikely event the fire alarm goes off.

Toilets

- Our disabled toilet facilities are being reviewed at this present time.

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Accommodation

- We have rooms located with close proximity to the lift and have larger bathrooms.
- We do not have adapted bathrooms and grab rails are not in the bedrooms as standard, however please feel free to discuss your particular needs with us and we will do our best to accommodate your requirements.

Algarve & Lisbon Rooms

- There are two conference rooms, one on the ground floor (Algarve aka. Funky Fish Club on a Friday and Saturday night.) and the other on the lower ground floor (Lisbon) accessible by lift and stairs.
- The Algarve has a wooden maple flooring whilst the Lisbon is carpeted throughout.

Additional Information

- Service dogs (only) are welcome.
- Small fridges are available in some rooms and on request for medication.
- We are able to use the front doors in the event of evacuation. The bells will ring continuously if evacuation is needed. If you require assistance for evacuating please notify us on arrival.

We have tried to be as accurate as possible and have included as much detail as we can in our Access Statement, however we welcome your feedback and continuously improve on the information we provide. If you require further assistance please call 01273 698331.